



SASKATCHEWAN INDIAN GAMING AUTHORITY

Casino Frontline Positions



SIGA's Mission - SIGA will strengthen the lives of First Nations people through employment, economic growth, positive community relations and achieving financial self-reliance. This will be done through the operation of distinctive First Nations gaming destination resorts that reflect the traditional aspects of our First Nations culture and hospitality.

CASINO FRONTLINE POSITIONS

Shift Type: Rotational

Close date: OPEN COMPETITION

Wage Information

Slot Attendant, Dishwasher, Prep Cook, Custodian, F&B Porter

- Starting Wage: \$15.45
- Wage Range: \$15.45 - \$18.55

Guest Services Rep, Bartender, Server

- Starting Wage: \$16.92
- Wage Range: \$16.92 - \$21.17

Direct Customer Service (Front-of-House) Positions: Guest Services Rep., Slot Attendant, Bartender, Server, F&B Porter
Responsibilities include: Providing exceptional hospitality and friendly customer service to ensure guests feel welcome and comfortable. Strictly following internal controls, applicable policies, and procedures (may be related to responsible alcohol service, cash handling, gaming integrity, etc.). Providing fast and efficient service with strict attention to accurate and thorough record keeping. Responding to and handling guest inquiries, and referring them to appropriate personnel as required. Tracking inquiries and activities to guide improvements and adjustments to processes and services. Maintaining a tidy and well-organized workspace. Working as a member of the team to respond quickly and efficiently to changes and priorities. Participating in other projects and activities as required ensuring the casino's guests have an exceptional entertainment experience.

Indirect Customer Service (Back-of-House) Positions: Dishwasher, Prep Cook, Custodian
Responsibilities include: Performing general housekeeping duties to maintain a safe and clean work area. Strictly following internal controls, applicable policies, and procedures (may be related to custodial duties, safe food preparation, handling of soiled glassware and flatware, etc.). Maintaining a clean and orderly inventory of supplies. Providing friendly customer service in the course of carrying out duties. Working as a member of the team to respond quickly and efficiently to changes and priorities. Participating in other projects and activities as required to provide a clean and safe casino environment.

