



# Health and Safety Guidelines

**This plan presents what we will do to keep our guests, team members, and our communities safe. To develop this plan, we reviewed data, researched industry best practices, safety standards, and the followed the requirements of our public health guidelines. We are closely monitoring government policy changes and mandates, and will continue to refine our policies and procedures based on evolving advice from medical health experts.**

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## Message from the President and CEO

At SIGA Casinos we care deeply about our SIGA team members, guests, beneficiaries, and communities across the province. When we decided to close our casinos ahead of the Public Health Order requiring this move, we did so knowing it was in the best interests of our team members, First Nations, Elders and broader communities.

As a non-profit organization, the impact of this pandemic has been particularly devastating, as it has been for communities and economies globally. Impacts to the gaming and broader tourism industry on the whole have been immense. Now we, like all other gaming operators in Canada, are adapting our operating model to allow us to safely welcome back our customers and employees.

This plan presents what we will do to keep our team members, guests, and our communities safe upon reopening our seven First Nation casinos across the province. Throughout this unprecedented time and beyond, we remain committed to protecting the health and safety of our customers and employees to the best of our ability, and to ensuring SIGA continues to deliver on our mandate of employment creation, economic development for First Nations, and maximizing revenues for our beneficiaries in the long-term.

Sincerely,

A handwritten signature in black ink, appearing to read 'Zane Hansen', is positioned below the word 'Sincerely,'.

Zane Hansen, CEO  
Saskatchewan Indian Gaming Authority

## **MISSION**

To prevent the spread of COVID-19 in any SIGA property, taking every precaution to help ensure the health and safety of SIGA's team members, guests, and our broader communities.

## **TEAM MEMBER AND GUEST HEALTH**

The health and safety of our team members and guests is our top priority.

### **PHYSICAL DISTANCING**

Guests will be instructed to practice physical distancing by standing at least two meters away from other groups of people not traveling with them while standing in lines, using elevators or moving around the property.

Slot machines and other physical layouts will be arranged to ensure appropriate distancing. Employees will be reminded not to touch their faces and to practice physical distancing by standing at least two meters away from guests and other employees whenever possible. All casinos will comply with local or provincial mandated occupancy limits.

Guests not following instructions or physical distancing rules will be asked to leave the building for the remainder of the gaming date. Failure to follow instructions could result in a longer exclusion (ban) from SIGA properties.

### **HAND SANITIZER**

Where hand washing is not readily accessible, hand sanitizer dispensers, touchless whenever possible, will be available. Areas of placement include key guest and employee entrances and contact areas such as reception areas, the casino floor, elevator landings, and gathering areas.

### **FRONT OF HOUSE SIGNAGE**

There will be health and hand hygiene reminders throughout the property including the proper way to wear, handle and dispose of Personal Protective Equipment (PPE). End bank electronic signs will also be used for messaging and communication. Temporary House Rules (COVID-19) will inform guests of additional rules and potentially permanent changes to existing SIGA House Rules.

### **BACK OF HOUSE SIGNAGE**

Signage will be posted throughout the property reminding team members of the proper way to wear, handle and dispose of PPE (in positions deemed appropriate by medical experts), wash hands, sneeze and to avoid touching their faces.

### **BARRIERS**

Where physical distancing is not practical, barriers will be implemented to ensure team member, guest, and contractor safety. Locations include, but are not limited to Guest Services area, Cage, ATMs, non-contact temperature checks and other queuing locations.

## TEAM MEMBER AND GUEST HEALTH CONCERNS

SIGA team members have been given clear instructions on how to respond swiftly and report all presumed cases of COVID-19 on property to the Saskatchewan Health Authority (SHA). We will be ready to provide support to our guests. Employees are instructed to stay home if they do not feel well and are instructed to contact a manager if they notice a co-worker or guest with a cough, shortness of breath, or other known symptoms of COVID-19. Employees and guests who are exhibiting any of the symptoms of COVID-19 while at the property are instructed to immediately notify their manager (employees) or security (guests).

## CASE NOTIFICATION

Should a team member or guest notice a co-worker or guest to be exhibiting known symptoms of COVID-19, they are instructed to:

1. Immediately report to their manager (employees); or
2. Immediately report to Security (guests).  
Management will work with the Saskatchewan Health Authority to determine appropriate actions for follow-up.

## EMPLOYEE RESPONSIBILITIES

### HAND WASHING

Correct hygiene and frequent handwashing with soap and warm water is vital to help combat the spread of the COVID-19 virus. All SIGA team members are expected to wash their hands (or sanitize) every 60 minutes (for 20 seconds) and after any of the following activities: using the restroom, sneezing, touching the face, blowing the nose, cleaning, sweeping, mopping, smoking, eating, drinking, entering and leaving the gaming floor, going on break and prior to or following a shift.

### TRAINING

All active SIGA employees, employees returning from a leave, and new-hires will be required to complete two different training modules prior to their first shift:

1. COVID-19 Awareness Training
2. Personal Protective Equipment Training  
Additionally, any other specialized training (i.e. Electrostatic Sprayer Training, Non-Contact Thermometer Training, etc.) will be provided to designated employees.

## PERSONAL PROTECTIVE EQUIPMENT (PPE)

Appropriate PPE will be worn by all team members based on their role and responsibilities and in adherence to provincial or local regulations and guidance. Training on how to properly use and dispose of all PPE will be mandatory. Every employee entering the casino will be provided a mask and required to wear that mask while on property. Gloves will be provided to employees whose responsibilities require them as determined by medical experts including but not limited to custodians, maintenance repair workers and security officers in direct contact with guests.

## DAILY PRE-SHIFT AND TIME-KEEPING

Pre-shift meetings will be conducted virtually or in areas that allow for appropriate physical distancing between team members. Larger departments will stagger employee arrival times to minimize traffic volume in back of house corridors and service elevators. Hand sanitizer will be available at each timeclock location and employees will be required to sanitize their hands after clocking in. Our management team will ensure constant communication and proper PPE and sanitation procedures are followed and updated according to the latest expert guidance.

## THE GUEST JOURNEY

### GUEST ARRIVAL

A security officer will greet each visitor to the casino. Guests will be screened and asked to use hand sanitizer and to wear a mask (which will be provided by the casino if the guest doesn't have one readily available). Appropriate signage will also be prominently displayed outlining proper mask use and current physical distancing practices in use throughout the resort.

- a. Guest Arrival by Taxi or Ride Share: Guests will enter the Casino through doors that are either propped open, are automated or manually operated by an employee. Employees will not open the doors of cars or taxis.
- b. Elevators: a) A SIGA team member will be present to sanitize the button panels at regular intervals, at least once per hour. b) Signage will be posted to explain the current procedures. c) No more than two guests will be permitted per elevator.

### ENTRY SCREENING

- A) Any person displaying a cough, shortness of breath or other known symptoms of COVID-19 will be denied entry.
- B) As a secondary measure, screening may include a non-invasive temperature check using non-contact thermometers. If this step is conducted, anyone displaying a temperature

over 100.0°F (37.78 Celsius) will be taken to a private area for a secondary temporal temperature screening. Employees or guests confirmed to have a temperature over 100.0°F (37.78 Celsius) will not be allowed entry to the property and will be directed towards appropriate medical care for a referral for testing.

- C) Masks, Safety Glasses and Face Shields will be worn by staff performing screening functions. SHA protocols will be followed.
- D) Barriers will be in place where feasible.
- E) Entry screening will take place outside the main doors prior to entry into the building, except for the non-contact infrared thermometer portion to ensure accuracy of results.

Please see p. 19 of this document for detailed entry screening questions and protocols.

## CONTACT TRACING

All guests will be required to swipe a card in order to enter and exit the casino. A guest will have three options:

1. **Existing Member:** If they are already a member, nothing more is required. If they forgot their Players Club card, we will simply reprint them one.
2. **New Member:** If a guest is not a member but wishes to become one, they can sign up for membership.
3. **Refuse Membership:** If a guest does not want to be a member, they must register for an 'AccessCard.' Government photo ID will be required. This process will require only a first name, last name, and phone number. The card printed will simply be for scanning upon casino entry and exit. It will not work in a slot machine, to collect points, or receive marketing offers.

## CLEANING PRODUCTS AND PROTOCOLS

Our Casinos use cleaning products and protocols which meet CMA guidelines and are approved for use and effective against viruses, bacteria and other airborne and bloodborne pathogens. We are working with our vendors, distribution partners and suppliers to ensure an uninterrupted supply of

these cleaning supplies and the necessary PPE.

## **PUBLIC SPACES AND COMMUNAL AREAS**

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on frequent contact surfaces including, but not limited to, Guest Services counters, elevators and elevator buttons, door handles, public bathrooms, keys and locks, ATMs, stair handrails, casino cage counters, gaming machines, gaming tables, and seating areas.

## **BACK OF HOUSE**

The frequency of cleaning and sanitizing will also increase in high traffic back of house areas with an emphasis on the employee dining rooms, employee entrances, uniform control rooms, employee restrooms, loading docks, offices, kitchens, security scanning podiums, and training classrooms.

## **SHARED EQUIPMENT**

Shared tools and equipment will be sanitized before, during and after each shift or anytime the equipment is transferred to a new employee. This includes desks, chairs, cabinets and doors from offices phones, radios, computers and other communication devices, payment terminals, kitchen implements, engineering tools, safety buttons, folios, cleaning equipment, keys, time clocks and all other direct contact items used throughout the casino. The use of shared food and beverage equipment in back of the house office pantries will be discontinued.

## **AIR FILTER AND HVAC CLEANING**

The frequency of air filter replacement and HVAC system cleaning has been increased and fresh air exchange will be maximized.

## **DEPARTMENTAL PROCEDURES**

Based on differing departmental responsibilities, implications for maintaining a healthy and safe environment vary from department to department.

### **1. OFFICE STAFF**

This section applies to all office departments, including but is not limited to: Accounting, Administration, Communications, Finance, General & Admin, Human Resources, IT, Legal, Marketing, Payroll, Procurement, Project Management, and Surveillance.

## **CLEANING & SANITIZATION PROTOCOL**

Shared tools, equipment and workstations will be sanitized before, during and after each shift or

anytime the equipment is transferred to a new employee. This includes desks, chairs, cabinets, doors, phones, radios, computers and other communication devices, kitchen implements, engineering tools, folios, cleaning equipment, keys, time clocks and all other direct contact items.

### **PHYSICAL DISTANCING PROTOCOL**

Standard physical distancing protocols of two meters will be observed by all office staff. Where layouts do not allow for two meters of physical distance, the following will be observed:

- a. Reconfiguration to allow for two meters of physical distance; or
- b. Installation of shields/barriers.

### **GUEST CONSIDERATIONS**

- a. Where office staff have guests on-site for meetings, the “COVID-19 Patron Screening Procedures” shall be followed.
- b. Meetings rooms shall be sanitized prior to and following any and all meetings.

### **PPE REQUIREMENTS**

- c. Where it is not possible to maintain two meters of physical distance, an acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering) will be required. These will be provided by SIGA if an employee does not have one.

## **2. SECURITY**

### **CLEANING & SANITIZATION PROTOCOL**

- a. All contact surfaces are to be sanitized at the completion of an incident (in addition to standard sanitization protocols).
- b. Supervisors will assign specific sanitization responsibilities and ensure proper protocols are followed.
- c. Supervisors to log completed tasks.
- d. Handcuffs, holding rooms and related equipment and contact surfaces to be sanitized

before and after each use.

- e. Surveillance/Security will track critical tasks in iTrak.

## PHYSICAL DISTANCING PROTOCOL

- a. Standard protocols will be followed unless a specific incident requires more invasive contact (i.e. taking a subject into custody for a criminal offense).
- b. Security Officers to assist with enforcing physical distance protocols in guest queuing areas as required (casino floor, registration areas, elevator lobbies, etc.).

## GUEST CONSIDERATIONS

- a. All guests wishing to gamble will be requested to briefly lower their masks for age and identification purposes in compliance with SLGA requirements.
- b. Security Officers are to familiarize themselves with hand sanitizer and mask distribution points for coworkers, contractors and guests.

## PPE REQUIREMENTS

Security staff will be required to wear the following for the duration of their shift:

- a. An acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering); and
- b. Acceptable gloves (i.e. Nitrile, Latex or PVC gloves).

Where Security staff will be providing employee, contractor or patron non-contact temperature screening checks:

- a. An acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering);
- b. Acceptable gloves (i.e. Nitrile, Latex or PVC gloves); and
- c. Safety glasses, a face shield or a plexiglass barrier.

### 3. FACILITIES

#### CLEANING & SANITIZATION PROTOCOL

Employees will sanitize the casinos using cleaning products and protocols which meet CMA guidelines and are approved for use and effective against viruses, bacteria and other airborne and bloodborne pathogens.

Employees are to sanitize the following Front of House areas at least once per hour

- a. Guest elevators
- b. Casino entry doors
- c. Slot machines (in coordination with Slot department)
- d. Security scanning podiums
- e. High contact touch points throughout the casino
- f. Employee Smoking Areas
- g. Exterior benches
- h. Trash bins
- i. Handrails
- j. Restrooms

Employees are to sanitize the following Back of House areas at least once per hour:

- a. Lunch rooms
- b. Employee entrances
- c. Uniform control rooms
- d. Restrooms
- e. Loading docks
- f. Offices
- g. Kitchens
- h. Employee area tables and counters
- i. Meeting rooms
- j. High contact touch points
- k. Carts, trolleys and equipment at the start and end of each shift
- l. Back of house restrooms at least once every two hours

## PHYSICAL DISTANCING PROTOCOL

- a. Minimize contact with employees, contractors and patrons while cleaning by maintaining two meters of physical distancing.

## GUEST CONSIDERATIONS

- a. All reusable collateral to be removed; critical information to be placed on single use collateral and/or electronically posted.
- b. Disposable collateral to be disposed and changed.
- c. Newspapers and magazines will not be available publicly.
- d. High touch point areas will be cleaned hourly.

## PPE REQUIREMENTS

Facilities staff will be required to wear the following for the duration of their shift:

- a. An acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering);
- b. Acceptable gloves (i.e. Nitrile, Latex or PVC gloves); and
- c. Safety glasses.

# 4. FOOD & BEVERAGE

## CLEANING & SANITIZATION PROTOCOL

- a. Host Podiums including all associated equipment to be sanitized at least once per hour.
- b. Service stations, service carts, beverage stations, counters, handrails and trays to be sanitized at least once per hour.
- c. POS terminals to be assigned to a single server where possible and sanitized between each user and before and after each shift. If multiple servers are assigned to a POS terminal, servers will sanitize their hands after each use.
- d. Dining tables, bar tops, stools and chairs to be sanitized after each use.

- e. Condiments to be served in single use containers (either disposable or washed after each use).
- f. Check presenters, votives, pens and all other reusable guest contact items to be either sanitized after each use or single use.
- g. Menus to be single use and/or disposable displayed on cool signs.
- h. Existing porous placemats (including Chilewich style) to be replaced with linen, single-use disposable or non-porous placemats that can be machine washed and sanitized after each use.
- i. Storage containers to be sanitized before and after each use.
- j. Food preparation stations to be sanitized at least once per hour.
- k. Kitchen to be deep cleaned and sanitized at least once per day.
- l. Food and beverage items being prepared to be transferred to other employees using contactless methods.

## PHYSICAL DISTANCING PROTOCOL

- a. Hostess and managers to manage physical distancing at entries, waiting areas and queues (in addition to signage).
- b. Peak period queuing procedures to be implemented when guests are not able to be immediately sat.
- c. Lounge seating to be removed to accommodate two meters of distancing.
- d. Tables and booths to be used with appropriate physical distancing between each family or traveling party (2 meters).
- e. Reduce bar stool count to provide appropriate physical distancing.
- f. Manage the line flow at quick serve outlets to ensure coffee and food pick up areas remain appropriately distanced.
- g. Additional quick serve coffee options to open based on demand and length of physically distanced lines.
- h. Casino Service Bars will be staffed to allow for appropriate distancing between employees.

## GUEST CONSIDERATIONS

- a. All self-serve condiments and utensils to be removed and available from cashiers or servers.
- b. Straws are not to be used.
- c. Disposable napkins only to be used until further notice.
- d. Prepackaged plastic flatware sets to be used.
- e. All food and beverage items to be placed on the table, counter, slot or other surface instead of being handed directly to guests.

## PPE REQUIREMENTS

Food and Beverage staff will be required to wear the following for the duration of their shift:

- a. An acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering); and
- b. Where applicable, single use disposable gloves.

## 5. CAGE

### CLEANING & SANITIZATION PROTOCOL

- a. Guest-facing counters are to be sanitized at least once per hour.
- b. All plexiglass/acrylic barriers are to be cleaned hourly.
- c. Cashier will sanitize counter space after each guest interaction.

### PHYSICAL DISTANCING PROTOCOL

- a. Guests to maintain two meters of separation while waiting in line with the spacing clearly identified on the floor and stanchions to be used to funnel traffic.

## GUEST CONSIDERATIONS

- a. Hand sanitizer to be located on the guest services counter. Hand sanitizer should be located for guests and staff to use at the Cage area.

## PPE REQUIREMENTS

- a. Acceptable gloves (i.e. Nitrile, Latex or PVC gloves).
- b. Cage area will be protected via plexiglass/acrylic barriers. Employees may choose to wear an acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering).

## 6. SLOTS

### CLEANING & SANITIZATION PROTOCOL

- a. Hand sanitizing stations on the casino floor including one adjacent to all kiosks and all ATMs.
- b. Workstations to be sanitized at least once every four hours, when a new employee sits at a workstation and at the end of each shift.
- c. Slot attendants to offer to sanitize slots for guests sitting down at a machine.
- d. Slots to be sanitized at least once every hour.
- e. An employee will be on the gaming floor constantly available for cleaning machines.

### PHYSICAL DISTANCING PROTOCOL

- a. Slot machines have been strategically placed to assist in physical distancing protocols.
- b. Guests are to maintain two meters of separation while waiting in lines.
- c. All machines will be available for use; however, only every third machine will be equipped with a chair. Guests are welcome to move chairs while maintaining physical distancing protocols.

### GUEST CONSIDERATIONS

- a. Hand sanitizer dispensers to be placed throughout the slot floor.
- b. Signage will be placed throughout the slot floor to remind guests to sanitize machines before use or contact a slot attendant for assistance.

### PPE REQUIREMENTS

Slot staff will be required to wear the following for the duration of their shift:

- a. An acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering); and

- b. Acceptable gloves (i.e. Nitrile, Latex or PVC gloves).

## 7. LIVE AND ELECTRONIC TABLE GAMES

**NOTE: These will apply to LIVE GAMES once they're allowed to open. SIGA Casinos is not reopening immediately with live games, just electronic table games, to be in line with the government's guidelines.**

### CLEANING & SANITIZATION PROTOCOL

- a. Supervisors are to sanitize table game rails after each guest leaves a game.
- b. Supervisors are to sanitize each chair area after each guest leaves a game.
- c. All dealers must sanitize their hands at each table and after they have touched their face.
- d. Dealer to sanitize the exterior of the card shoe when entering a game and the interior of the card shoe when the game goes dead.
- e. Supervisors to sanitize the outside of shufflers every four hours; inside to be sanitized once per week.
- f. Roulette wheel head, ball and dolly sanitized when a new dealer enters a game.
- g. Supervisors to sanitize the Chipper Champ every hour.
- h. Pit podiums to be sanitized by Pit Administrator every hour including phones, computers, all hard surfaces and cabinetry.
- i. Visual limits and table units to be sanitized every time a new supervisor enters the pit.
- j. Dealer to sanitize the money paddle when arriving at the game.
- k. Baccarat discard pile and BJ discard holders to be sanitized by supervisor once every four hours.
- l. Dealer to sanitize token boxes when entering a game.
- m. Facilities to increase trash pick-up in pits. This should be emptied before any garbage can gets half full.
- n. Pit supervisors to sanitize hard surfaces and push carts and the beginning and end of each shift.
- o. Chip cleaning time frames/procedures to be trained to each dealer.
- p. Plexiglass/acrylic barrier to be installed between the customer and the dealer. To be cleaned at the beginning of each dealer.

## PHYSICAL DISTANCING PROTOCOL

- a. Table games will be limited to three (3) players per table plus one (1) dealer and will be arranged to promote physical distancing (corners and middle seats remain).
- b. Discourage unrelated guests from congregating behind players.
- c. Remove seating in high-limit lounges and enforce maximum occupancy limits.
- d. Dealers are to verbally give breaks instead of “tapping in” and maintain physical distancing.

## GUEST CONSIDERATIONS

- a. Hand sanitizer dispensers to be placed throughout the slot floor.

## PPE REQUIREMENTS

Live Games staff will be required to wear the following for the duration of their shift:

- a. An acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering).

# 8. GUEST SERVICES

## CLEANING & SANITIZATION PROTOCOL

- a. Sanitize high touch front services spaces and equipment including dispatch offices, luggage storerooms, luggage belts, porte cocheres and dropoff/pick-up waiting areas.
- b. Offices, desks, counters, and related equipment (including iPads and radios) to be sanitized at least once every four hours or upon a new employee using the equipment.
- c. Scooters, wheelchairs and other guest amenities to be sanitized after each use.

## PHYSICAL DISTANCING PROTOCOL

- a. Minimize contact with employees, contractors and guests by maintaining two meters of physical distancing. A mask is required in instances where two meters of distancing cannot be maintained.

## PPE REQUIREMENTS

Guest Services staff will be required to wear the following for the duration of their shift:

- a. An acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering).

## ENTRY PRE-SCREENING PROTOCOL

In efforts to ensure a healthy and safe environment, all guests entering SIGA property will be required to undergo pre-screening.

### 1. RESPONSIBILITIES

#### 1. Tester (SIGA team member)

- a. To perform pre-screening and temperature testing in accordance with this procedure.
- b. To ensure that the non-contact thermometer is cleaned after use should this step be conducted.
- c. To wear proper Personal Protective Equipment (PPE).
- d. To monitor Contact tracing kiosks for compliance and entry tones. All visitors will be required to either swipe their Players Club card or simply provide their name and a phone number to receive an Access Card to enter the casino.

#### 2. Management

- a. To provide support to team members providing pre-screening tests.
- b. To ensure social distancing is being maintained.
- c. To ensure the health and safety of all SIGA guests, team members, and contractors.

### 2. TESTING PROTOCOL

1. The tester must be protected by face shield, safety glasses, or a plexiglass barrier. The tester must also wear appropriate PPE for testing which may include latex or nitrile gloves and a surgical mask or N95 mask.
2. The tester is to operate the non-contact thermometer in a safe manner should this step be conducted.
3. Upon completing testing for their set duration of time immediately:
  - a. Properly dispose of gloves.
  - b. Perform proper hand washing.

- c. Remove eye protection.
  - d. Properly dispose of mask.
  - e. Perform proper hand washing.
4. Disinfect non-contact thermometer should this step be conducted.

### **3. TESTING PROCEDURE**

1. Should a temperature test be required, it shall take place indoors to ensure accuracy of results. Ensure social distancing guidelines are maintained and only those wearing PPE are performing tests.
2. If a guest is waiting to undergo a temperature test, they are to stand no less than two meters apart in the marked locations.
3. Guests will be prompted with the following pre-screening questions before entering the property:
  - a. Over the past seven days have you experienced any of the following symptoms? Fever, cough, shortness of breath, sore throat, runny nose, chills, headache, loss of sense of smell or taste, and/or aches and pains?
  - b. Over the past fourteen days have you travelled outside Canada or had close contact with anyone who has travelled outside Canada?
  - c. In the past fourteen days have you had close contact with anyone with a respiratory illness or a confirmed or probable case of COVID-19?
  - d. Did you wear the required and/or recommended PPE according to the type of duties you were performing (i.e. goggles, gloves, mask and gown or N95 with aerosol generating medical procedures) when you had close contact with a suspected or confirmed case of COVID-19?
4. Guests may be asked to undergo a non-contact temperature check.
5. Guests who present no issues with the pre-screening questionnaire and present with normal temperature will be permitted to enter the SIGA facility. For purposes of this procedure, a normal temperature reading of below 38.0 degrees Celsius or 100.0 degrees Fahrenheit is observed.
6. Guests will be provided with an acceptable face mask (i.e. surgical mask, N95/respirator, non-medical face mask or face covering) should they not have one readily available.

### **4. PROCESS FOR A FAILED PRE-SCREENING QUESTIONNAIRE**

1. In the event that one or more of the pre-screening questions yields an undesirable result,

said guest will be denied access to the SIGA facility.

2. In this event, the guest will be encouraged to:
  - a. Practice self-isolation immediately.
  - b. Complete a self-assessment using the Government of Saskatchewan Self-Assessment Tool:  
<https://www.saskatchewan.ca/government/health-care-administration-and-provider-resources/treatment-procedures-and-guidelines/emerging-public-health-issues/2019-novel-coronavirus/covid-19-self-assessment>
  - c. Contact HealthLine 811 for further direction regarding COVID-19.

## 5. PROCESS FOR A POSITIVE FEVER TEST (IF DEEMED REQUIRED)

1. Any guest who registers a temperature reading exceeding 38.0 degrees Celsius or 100.0 degrees Fahrenheit will be asked to step aside for re-testing. In 5-10 minutes, the guest's temperature will be taken again. If consent is not given, then the customer will be required to leave the premises.
2. If upon re-testing the patron registers a temperature exceeding 38.0 degrees Celsius or 100.0 degrees Fahrenheit, the patron will be denied access to the SIGA facility.
3. In this event, the guest will be encouraged to:
  - a. Practice self-isolation immediately.
  - b. Complete a self-assessment using the Government of Saskatchewan Self-Assessment Tool:  
<https://www.saskatchewan.ca/government/health-care-administration-and-provider-resources/treatment-procedures-and-guidelines/emerging-public-health-issues/2019-novel-coronavirus/covid-19-self-assessment>
  - c. Contact HealthLine 811 for further direction regarding COVID-19.

## CONCLUSION

SIGA's team member and guest health and safety is our number one priority. SIGA will observe these COVID-19 Guidelines until the Public Health Order is lifted by the federal or provincial government.

## REFERENCES

- Public Health Order Guidelines